



# SWAROVSKI

SWAROVSKI STANDS FOR PASSION.  
SWAROVSKI STANDS FOR BRILLIANCE.  
SWAROVSKI STANDS FOR SUCCESS.

**For our international organization based in Triesen (Liechtenstein)  
we are looking for a**

## **SENIOR BUSINESS SUPPORT SPECIALIST LOLA AND GRACE (f/m)**

In this role you will further develop and build up a high quality customer service by providing proactive and efficient business support including basic after sales service. Lola and Grace is a fresh new jewellery and accessories brand launched in 2012. We offer fashion-forward jewellery with a strong mix-and-match character, suitable for all moments. Our qualitative yet affordable products are carefully crafted using Swarovski crystals. They complete the outfits of women with a zest for life and give them the confidence and optimism to go out, stand out, and make the moment.

### **YOU WILL FIND**

In this interesting and challenging position you will

- manage the order processing from initial inquiry to final delivery of products.
- communicate with international customers regarding orders, product availabilities, delivery times and shipments.
- interact with and support our sales representatives who are in charge of international accounts.
- remain current on various company policies and procedures relating to credit, sales and customers service as well as marketing promotions.
- manage business specific needs within our system landscape by liaising with our internal partners and if necessary define new processes.

### **WE ARE LOOKING FOR**

You have a bachelor degree or similar and at least 3–5 years of relevant professional experience in a comparable position. We are looking for a person with excellent communication skills in English who is eager to work in an international environment. Any other language is an asset. Furthermore, we expect a result- and solution-oriented person with a cross-linked way of thinking. You are highly customer-oriented and feel comfortable working autonomously. Ideally you bring with first leadership experience and convince with your resilient personality. If you like to take initiative and have a structured way of working, you might be the right candidate for us.

**Does this sound like you?**

**If so, we look forward to receiving your online application.**

### **SWAROVSKI**

Throughout the world, the name Swarovski is synonymous with inspiration both as the leading brand of cut crystal, and as the partner of designers, artists, and visionaries. Become part of a tale of tradition and success that stretches back to 1895, and at the same time begin writing your own!

**SWAROVSKI INTERNATIONAL  
DISTRIBUTION AG  
CORDULA KREIDL**

You will find further information at  
**[WWW.BRAND.SWAROVSKI.COM](http://WWW.BRAND.SWAROVSKI.COM)**