

Swarovski is the first choice of designers.  
Swarovski is the first choice of professionals.  
Swarovski will be your first choice for success.

The Swarovski name is known throughout the entire world for brilliance and fascination, trend expertise and inspiration as well as for lifestyle, light and imagination. Swarovski adds sparkle to people's everyday lives – both as the leading brand of cut crystal, and as the partner of visionaries. Become part of a tale of tradition and success that stretches back to 1895, and at the same time begin writing your own!

Can you see yourself working as part of an international B2B sales team? Are you fascinated by fashion and trends? Do you have a strong customer focus? If so, take the opportunity to apply as

#### CUSTOMER SERVICE REPRESENTATIVE (F/M)

Location: Triesen/Liechtenstein

#### WHAT YOU CAN EXPECT

Within our business unit SWAROVSKI for PROFESSIONALS, you work closely together with the Key Account Managers for our Corporate Gifts business in different European countries to offer a high-quality service to our customers.

In this position, you will be responsible for :

- Independently managing the order process from initial inquiry to completed delivery of product; prepare quotes, enter orders and arrange shipments.
- Supporting and consulting customers in questions regarding the full product range of our Corporate Gifts portfolio.
- Building up customer relationships and ongoing optimization of service processes.
- Coordinating the timely delivery of our products to our customers.
- Service- and solution-oriented support of our sales representatives in the markets.

#### WHAT WE EXPECT FROM YOU

You possess excellent communication skills in English as well as in French and are eager to work in an international environment. Any further command of a foreign language is an asset. As the ideal candidate you possess 3 years experience in the area of customer service. A university degree in a business-related discipline or a similar education (commercial apprenticeship) is an advantage. You like to take over responsibility and can work independently. You show assertiveness and consider yourself as a team-player. Ideally, you round off your skills with knowledge of SAP/R3.

#### WHAT WE OFFER

Working for us as Customer Service Representative is more than just a job - it's being part of a truly trendsetting modern premium brand, steeped in heritage, and renowned worldwide for quality and creativity.

#### DOES THIS SOUND LIKE YOU?

If so, then we are looking forward to receiving your online application (in German or English).

DISCOVER WORLDS THROUGH SWAROVSKI.